

Patient instruction to set up a t:connect account and upload pump

I. Obtain the t:connect uploader software.

1. Go to <http://tconnect.tandemdiabetes.com/GettingStarted>
2. Click the box that says **download t:connect**. (you will be asked to login first)
3. Follow all the prompts to install the drivers needed for your computer to recognize your pump

II. Use the uploader software.

1. Open the t:connect program
2. When prompted, connect the t:slim USB cable that you use to charge your pump to your t:slim pump and the other end to your computer
3. The t:connect Uploader will detect your pump by its Serial Number
4. Click the **START UPLOAD** button
5. Once the UPLOAD is completed the reports are available for your doctor to see, as long as you have given them access. If you are not sure if they have access yet, ask your doctor to send you a t:connect invitation.

More help

- Video on how to install and set up t:connect: <https://www.youtube.com/watch?v=az5EvcTz2MI>
- If you need personal assistance, call the 24hr Tandem Customer Support: 1-877-801-6901